

CROSS COUNTRY

WEB EDITION

WELCOME TO THE GLOBAL FAMILY OF VOLVO OWNERS!

This Quick Guide provides a brief overview of the most common features and functions in your Volvo.

The owner's manual and the other driver's information provided contain important warnings and other information not included in this guide.

The following symbols indicate:



Specific call-outs in a general illustration.

Step-by-step instructions.

Important information that should be read in the owner's manual.

Important information, warnings and safety-related instructions marked by these symbols can be found on the last page of this guide.

An asterisk (*) indicates optional equipment.

The owner's manual is available as a printed supplement, in digital form displayed on the center console screen, on the Internet and as a mobile app. In addition to containing the entire owner's manual, the mobile app also contains instructional films and makes it possible to search for information in several ways. The app can be downloaded from the App Store or Google play.

For additional information, contact Customer Service: U.S.A.: 1-800-458-1552 www.volvocars.com/us Canada: 1-800-663-8255 www.volvocars.com/ca



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How does the remote key work?

- 1 Unlocks the doors and the tailgate and disarms the alarm. This setting can be changed in **MY CAR**.
- 2 Locks the doors and the tailgate and arms the alarm.
- Opproach lighting.
- Panic" alarm: Press and hold to sound the alarm. Turn off the alarm with the unlock button.
- 5 Press to unlock the tailgate only.

The remote key can also store the positions of the power seat* and door mirrors.



How does keyless drive* work?

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A keyless drive remote key must be in your possession.

Locking and arming the alarm

 Press the pressure-sensitive area on any of the outside door handles or the rubber-covered button next to the tailgate opening control.

Unlocking and disarming the alarm

 Pull a door handle to unlock and open the door or press the tailgate opening control.



See the additional information on the last page of this guide.



How do I start/switch off the engine? 01 Start Press the remote key into the ignition slot (not necessary on vehicles with keyless drive*). Press the brake pedal. Press the START/STOP ENGINE button briefly and release it to start the engine. Switch off

- Park the vehicle and briefly press the **START/STOP ENGINE** button to switch off the engine.
- 2 Pull the remote key out of the ignition slot.

See the additional information on the last page of this guide.





How do I set/release the parking brake?

Setting

Press firmly on the brake pedal and press the **PUSH LOCK/PULL RELEASE** control: the symbol in the instrument panel flashes while the parking brake is being applied and glows steadily when it has been fully applied. **Manual release**

- 1 Press firmly on the brake pedal.
- 2 Pull the PUSH LOCK/PULL RELEASE control.

Automatic release

Begin driving. The parking brake will release automatically if the driver's seat belt is fastened.



How do I start the windshield wipers and rain on sensor*?

Press the lever down to start the windshield wipers or up for the single-sweep function.

- 1 Rain sensor On/Off.
 - Turn to adjust the rain sensor sensitivity or interval wiper speed.
- 3 Tailgate wiper interval/normal.

To lift the wipers away from the windshield, they must be in the service position. See your owner's manual.

How do I use Park Assist Pilot (PAP)*?

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PAP determines if a parking space is big enough for your vehicle and helps to steer it into the space. The driver selects gears, regulates the vehicle's speed and applies the brakes.

- Activate PAP by pressing the button. Speed must be below 20 mph (30 km/h).
- 2 Follow the instructions displayed in the instrument panel.
- 3 Be prepared to stop the vehicle when instructed to do so.

See the warning on the last page of this guide.





What does Lane Keeping Aid (LKA)* do?

If the vehicle crosses a side marker line or the road's center dividing line, LKA will provide active steering assistance to help steer it back into the lane.

If the vehicle crosses a side marker line, the driver will also be alerted by vibrations in the steering wheel.

Activate LKA by pressing the button on the center console.

See the warning on the last page of this guide.



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How do I use the start/stop* feature?

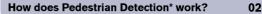
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Auto-stop: Apply the brakes until the vehicle stops and keep the brake pedal depressed.

Auto-start: Release the brake pedal.

The indicator light in the button on the center console indicates that the function is active.

This feature is available on Drive-E engines only.

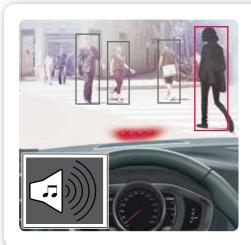


The optional Pedestrian and Cyclist Detection with Full Auto Brake system has a feature that helps detect pedestrians and applies the brakes to help slow or stop the vehicle.

This feature is designed to be a supplementary driving aid and cannot detect pedestrians or cyclists in all situations. It is not intended to replace the driver's attention and judgement.

Understanding this feature is essential, see your owner's manual for more information. See also the warning on the last page of this guide.





How do I adjust the steering wheel?

- **1** Release the steering wheel.
- 2 Adjust up/down/fore/aft.
- **3** Lock the steering wheel in position.













How do I adjust the seat?

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- Raise/lower the front edge of the seat cushion.
- 2 Raise/lower the seat.
- 3 Move the seat forward/rearward.
- 4 Tilt the backrest.
- 5 Electronic lumbar support*.
- 6 Memory button (M).
- Ø Buttons for storing seat positions.

Programming the power seat's* memory

- 1 Adjust the seat to the desired position.
- 2 Press and hold down the M (memory) button (6).
- 3 With the M button depressed, briefly press one of the buttons (7) to store the current seat position.



See the warning on the last page of this guide.





How do I change the digital instrument panel's display alternative (theme)*?

The digital instrument panel has three different display alternatives (themes): Elegance/Eco/Performance. To switch themes:

- 1 With the engine running and the vehicle safely parked, press **OK** on the left steering wheel lever.
- 2 Use the thumb wheel to scroll to Themes.
- In the Themes menu, scroll to the desired theme and press OK to select and confirm your choice.



How do I set the temperature?

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 Turn the controls to set the temperatures on the driver and passenger sides respectively. The selected temperature is shown in the display.

Press AUTO to automatically regulate cooling, heating, blower speed, recirculation, and air distribution to maintain the chosen temperature. AUTO CLIMATE is displayed.

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How do I defrost the windshield?

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 Press to activate electrical heating*; the symbol (1) illuminates in the display.

Press again to also direct airflow toward the windshield and front side windows; symbols (1) and (2) will illuminate.

3 Press again to switch off both functions; no symbols will be illuminated.

Models without electrical defrosting: Press to direct airflow toward the windshield and front side windows.



How does the AUTO headlight feature work? 04

With the switch in the **AUTO** position:

- The headlights will switch automatically between daytime running lights and low beam headlights, depending on ambient lighting conditions.
- High beams can be used if the low beams are on.
- Active Bending lights* (ABL) switch between high and low beams automatically if another vehicle approaches or is directly ahead.
- Tunnel detection* is also active.

Volvo recommends leaving the headlight switch in the **AUTO** position whenever possible.



How do I operate the trip computer? OK opens the trip computer menus, activates a selection or erases displayed messages.

- **2** Use the thumb wheel to scroll among the menu selections.
- **3 RESET** resets the trip computer functions and exits the menus.



How do I reset the trip odometers?

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1 Turn the left side steering wheel thumb wheel to scroll to the desired trip odometer (T1 or T2).

Press and hold RESET to reset.



How do I switch the infotainment system on 04 and off?

- 1 Press the power button briefly to switch the system on.
- 2 Press and hold the button (until the screen turns black) to switch off.

With the system on, press the button briefly to mute/ unmute the sound.

Keep in mind that the entire infotainment system, including telephone and navigation* functions, are switched on and off at the same time.



How do I pair the first Bluetooth[®] cell phone? 04

- 1 Press TEL on the center console. Press OK/MENU on the center console.
- 2 Scroll to Make car discoverable and press OK/MENU.
- 3 Activate the cell phone's Bluetooth[®] function. Search for the vehicle and pair it with the cell phone.
- 4 Follow the instructions in the phone and on the center console screen to complete the procedure.

The phone will then connect automatically when it's within range.

See your owner's manual for alternative pairing instructions.

How do I make a call?

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In telephone mode's normal view, enter the desired phone number or turn the thumb wheel on the steering wheel downward to access the list of contacts (phonebook) or upward for a list of calls.



Press the thumb wheel to start the call.



Reject or end the call by pressing **EXIT**.

See your owner's manual for information about other ways of making calls.





How do I answer a call?

 Press the thumb wheel on the right steering wheel keypad to answer an incoming call.

Reject or end the call by pressing **EXIT**.

See your owner's manual for information about other ways of answering calls.



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How do I navigate in the infotainment system?

- Press RADIO, MEDIA, MY CAR, NAV*, TEL or
 on the center console to select a mode. The selected mode's normal view will be displayed.
- Press OK/MENU or the thumb wheel on the steering wheel to display the mode's main menu.
- **3** Turn **TUNE** or the thumb wheel to navigate in the menus.
- 4 Press **OK/MENU** or the thumb wheel to make a selection.

Press **EXIT** briefly to go back in the menu system, cancel a function or erase characters.

Press and hold **EXIT** to return to the mode's normal view. From a mode's normal view, press and hold **EXIT** to go to the infotainment system's main view.

Tip:

To display the shortcut from a mode's normal view, press its button on the center console. Press again to return to the mode's main view.







How do I connect to the Internet?

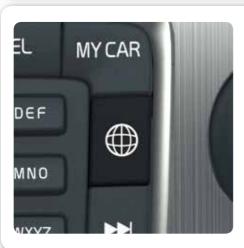
- Pair and connect a cell phone to the vehicle (see "How do I pair a Bluetooth[®] cell phone?" above) and activate tethering/personal hotspot in the phone.
- 2 In the MY CAR normal view, press OK/MENU, select Settings > Internet settings > Connect through. Select: Car modem, Wi-Fi or Bluetooth.

The system will then automatically connect to the Internet via the connection type selected.

The web browser should not be used when the vehicle is moving.



See your owner's manual for additional information.



What is a Volvo ID?

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A Volvo ID is your personal ID that can be used to access a number of services. These services vary and may be subject to change. Consult your Volvo retailer for up-todate information.

Register your Volvo ID as follows:

- Press the Internet connect (⊕) button on the center console.
- 2 Select Apps > Settings and follow the instructions provided on the screen.

See your owner's manual for additional information.



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How do I use apps when the vehicle is connected to the Internet?

Applications (apps) are services that can be used when the vehicle is connected to the Internet. The apps available vary and include services related to navigation, social media, web radio and music.

- Press the Internet connect (⊕) button on the center console.
- 2 Select Apps and press OK/MENU to display the available apps.
- **3** Select an app and confirm by pressing **OK/MENU**.

Some apps require you to log in using a separate account from the app/service provider. Use an existing account or create a new one. Follow the directions on the screen.



How do I connect an external audio device? 04

- Connect the device using the AUX or USB sockets in the tunnel console.
- 2 In the media mode's normal view, press MEDIA.
- 3 Turn TUNE to the desired audio source and press OK/MENU.

See your owner's manual for other alternatives.



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How can I set a destination in the navigation* 04 system?

- Press **NAV** on the center console to start the navigation system. A map will be displayed.
- 2 Press NAV again and select Set address by pressing OK/MENU.
- 3 Enter an address with the text wheel or the center console keypad.
- 4 Conclude by selecting Set single destination or Add as waypoint and press OK/MENU.

See the Sensus Navigation* supplement for additional information.



What settings can be made in the menu system?

Many of the vehicle's functions can be controlled in **MY CAR**, such as setting the clock, storing the door mirrors' position, locks, etc.

See the section "How do I navigate in the infotainment system" in this Quick Guide for more information.



How do I set the clock?

1 In the MY CAR normal view, press OK/MENU.

2 Select Settings > System options > Time settings.

3 Turn **TUNE** to **Auto time** and press **OK/MENU** to activate the automatic clock setting function.

Select your current time zone under **Location** for the correct time.

How do I call my preferred retailer or book service*? 04

 In the MY CAR source's normal view, press OK/MENU and select Maintenance & repair.

Maintenance & repair contains information about the preferred retailer/workshop that you have registered. Under Retailer information you can call to book service or repairs or send a booking request. You can also update workshop information.

This feature may be introduced at a later date on certain markets.

What does ECO+* do?

Press the **ECO+** button on the center console to activate this function developed by Volvo to help you actively drive more economically and to help reduce fuel consumption.

- Start/Stop: the engine can auto-stop whenever the vehicle is at a standstill.
- Eco Coast: engine braking is disabled.
- Certain climate system functions (e.g., air conditioning) will be temporarily reduced or deactivated.





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How do I refuel?

 Press the button on the lighting panel to open the fuel filler door. The door will open when the button is released.

The arrow on the fuel pump symbol in the instrument panel shows the side of the vehicle that the fuel filler door is on.



How should I wash the vehicle?

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Avoid washing the vehicle in an automatic car wash during the first few months (because the paint will not have hardened sufficiently).

Use a suitable car washing liquid and a clean sponge when hand-washing the vehicle. Dirt or grit on the sponge can scratch the paint.

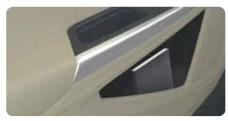


How should I care for leather upholstery*? 05

Leather requires regular care to remain smooth and soft. Volvo leather care products, available from your retailer, should preferably be used several times a year.

See the additional information on the last page of this guide.



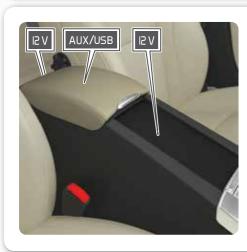




Where are the storage compartments located?

Several of the storage compartments are shown here.

Your owner's manual shows all of the storage compartments.



Where are the AUX/USB/12-volt sockets? 05

The ignition must be in mode I or higher for the 12-volt sockets in the cabin to function. The 12-volt socket in the cargo compartment* provides current even when the ignition is switched off.

See the additional information on the last page of this guide.



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How does keyless drive* work?



Wearing thick gloves may affect the unlocking function. Keyless drive can be affected by electromagnetic fields and metal obstructions. Never carry the remote key close to a cell phone or metallic objects.

How do I start the engine?

After a cold start, idle speed may be noticeably higher than normal for a short period, regardless of the ambient temperature. This is done to help bring components in the emission control system to their normal operating temperature as quickly as possible.

How do I use Park Assist Pilot (PAP)*?



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PAP does not function in all situations and is only intended to assist the driver when parallel parking. As the driver, you have full responsibility for parking the vehicle in a safe manner.

What does Lane Keeping Aid (LKA)* do?

LKA is only intended to assist the driver and does not function in all driving, weather, traffic or road conditions. As the driver, you have full responsibility for operating the vehicle in a safe manner.

How does Pedestrian Detection* work?

The system cannot detect all pedestrians in all situations, such as in darkness/at night and cannot detect partially hidden pedestrians, people who are less than approx. 32 in. (80 cm) tall, or people wearing clothing that obscures the contours of their bodies.

How do I adjust the steering wheel?



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After adjusting the seat, always adjust the steering wheel prior to driving.

How do I adjust the seat?



Do not adjust the seat while driving. The seat should be adjusted so that the brake pedal can be depressed fully. In addition, position the seat as far rearward as comfort and control allow.

How should I care for leather upholstery?



Clothing that is not colorfast, such as new jeans or suede garments, may stain the upholstery. Gasoline, naphtha or similar cleaning agents should never be used on the leather since these can cause damage.

Where are the AUX/USB/12-volt sockets?

The maximum current consumption is 10A (120W) if only one of the 12-volt sockets in the passenger compartment is in use. If both the front and rear sockets are used at the same time, the maximum current consumption per socket is 7.5A (90W).

How do I connect to the Internet?



You can also connect to the Internet using the vehicle's modem. Insert your personal SIM card in the holder located in the glove compartment and select Car modem in **MY CAR**. Enter the SIM card's PIN code.

To avoid having to enter the PIN code each time the ignition is switched on, the SIM card can be unlocked in the menu system under Settings->Internet settings->Car modern. Deselect Lock SIM card.