

Insurance distribution information

VOLVO CAR SVERIGE AB, 556034-3484, Karossvägen 2, 418 78 Göteborg, distributes insurance on behalf of Volvia, If Skadeförsäkring AB (publ.).

We distribute insurances on behalf of Volvia (If Skadeförsäkring AB (publ)) and, to the extent that the distribution requires authorisation, are registered with the Swedish Companies Registration Office as a tied ancillary insurance intermediary to If Skadeförsäkring AB (publ), of which Volvia is a part. This can be checked at the Swedish Companies Registration Office, 851 81 Sundsvall, telephone 0771-670 670, bolagsverket@bolagsverket.se, bolagsverket.se. Volvia (If Skadeförsäkring AB) may provide information to you as a customer and others as to whether an employee of ours has the right to distribute insurances and whether there are any restrictions on registration.

We do not provide such advice referred to in Chapter 1. Section 9(18) of the Insurance Distribution Act (2018:1219).

Please note that certain distribution of insurances is not covered by the Insurance Distribution Act (2018:1219). Such distribution can thus also be carried out by us or by an employee of ours who is not authorised as an insurance intermediary.

Information about the insurer

The insurer is If Skadeförsäkring AB (publ.), corporate identity number 516401-8102, telephone 0771-655 655. The insurer is registered with the Swedish Companies Registration Office and is under the supervision of the Swedish Financial Supervisory Authority (Address: Brunnsgatan 3, Box 7881, 103 97 Stockholm, finansinspektionen@fi.se, www.fi.se, telephone +46 (0)8 408 980 00). The insurer is also under the supervision of the Swedish Consumer Agency with regard to marketing and advertising (Konsumentverket, Box 48, 651 02 Karlstad, 0771-42 33 00, konsumentverket@konsumentverket.se, konsumentverket.se). The insurer is liable for financial loss that may affect you as a customer, insurer or other party due to the insurance intermediary's failure to comply with its obligation to apply good insurance distribution practice in its insurance distribution activities.

Supervision

In the case the distribution requires authorisation, we are under the supervision of the Financial Supervisory Authority in the distribution of insurances. Address: Finansinspektionen, Box 7821, 103 97 Stockholm, 08-408 980 00, finansinspektionen@fi.se, fi.se. We are also under the supervision of the Swedish Consumer Agency with regard to marketing and advertising regarding insurance distribution (Konsumentverket, Box 48, 651 02 Karlstad, 0771-42 33 00, konsumentverket@konsumentverket.se, www.konsumentverket.se).

Complaint

It is important that you as a customer are satisfied with our insurance distribution and our treatment. If you have a complaint about the distribution of your insurance, you can contact us at caresales.se@volvocars.com or Volvia ÅF support, 031-345 67 10.

The National Board for Consumer Disputes (ARN)

In most cases, you can also turn to ARN's special department for insurance issues.

Court

As with other disputes, you can also go to court to have your case tried. Contact your nearest district court for more information.

Advice and assistance in the event of a complaint

For advice and help with complaints, you can contact the Swedish Consumer Agency's information service on www.hallakonsument.se, your municipal consumer adviser or the Swedish Consumers' Insurance Bureau (Konsumenternas Försäkringsbyrå) on www.konsumenternas.se.

VOLVIA

The insurer is If Skadeförsäkring AB (publ), Barks väg 15, 106 80 Stockholm

Holding

We do not have any qualifying holdings in If Skadeförsäkring AB (publ) and If Skadeförsäkring AB (publ) does not have any qualifying holdings with us.

Our compensation for insurance distribution

For the distribution of insurances, we are entitled to both fixed and variable remuneration from If Skadeförsäkring AB (publ).

Pre-purchase information

You have the right to receive pre-purchase information before you purchase the insurance. This and other information, which you can take part of before the purchase, can be found on <https://www.volvia.se/bilforsakring/villkor>

VOLVIA

The insurer is If Skadeförsäkring AB (publ), Barks väg 15, 106 80 Stockholm